

Procedures for Pre-Registering AND Joining Online Classes

RESERVING AND JOINING A ZOOM CLASS

Reserving a Zoom class:

- Go to www.turtlesongyoga.com
- Go to the schedule and click on the Zoom online class you want to reserve. (the red button)
- Log into your member account.
- Select a new or active membership. (Remember, you must have a credit card or checking account set up in your account)
- Once the payment or active membership is approved, you will get a message "You Are All Set!" – You are now reserved for that class. You will get an email confirmation from Zen Planner (This is "Not" the link to the zoom class – Please read below)

Joining a Zoom class once paid for and reserved:

- Log into your account.
- Click on your name link at the top.
- On the next screen, click on the "reservations" link. (This will bring up any reserved classes you have made)
- Click on the class reservation you want to join.
- On the next screen, click on the Zoom URL link. This will take you to the class you want to join.
- Click on the class reservation you want to join.
- Click the "Register" button and enter your name and email address. We are trying to eliminate this second registration step in Zoom; but for now this step remains in effect.

HTTP Internet Cookies Barriers

Computer or Laptop - When members or non-members are signing up for classes, there are no cookie issues if you are using a computer or laptop.

I-Phones - Members need to download and use the Zen Planner Member App to avoid cookie issues. If you access our Turtlesong Yoga website directly from your I-phone to sign up for classes, you will always encounter cookie issues that will prevent you from doing so. Any new members will get an invitation to access the Zen Planner member connect to set up a new account. Existing members who have account issues need to use their I-phone Zen Planner App to manage their account; IE: profile edits, password resets, etc. Zen Planner customer support said that other cell phones like androids, etc., don't seem to have this problem; however, I was unable to test this out.